

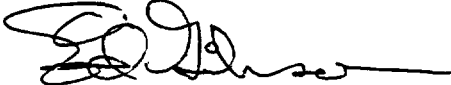
CONSUMER PROTECTION DIVISION  
STATE OF IDAHO ATTORNEY GENERALS OFFICE  
STATEHOUSE  
BOISE, IDAHO

RECEIVED  
MAR - 8 1992  
OFFICE OF THE  
ATTORNEY GENERAL

ENCLOSED YOU WILL FIND COPIES OF A BILLING RECENTLY RECEIVED  
FROM AUDIO TELECOM , P.O. BOX 561507, DALLAS, TEXAS 75356-1507  
THE FREE CALL TO THE SWEEPSTAKES CLEARING HOUSE AWARDS DEPARTMENT  
1-800-422-6448 WAS A SINGLE CALL MADE ON 2/11/92 AS INDICATED ON  
THE ENCLOSED BILLING...NOWHERE ON THE INVITATION TO CALL IS IT  
INDICATED THAT THE "PRIZE RECIPIENT" WILL BE BILLED FOR THAT CALL.  
THE UNDERSIGNED HAS DECLINED TO PAY THE BILL NOR HAVE I ACCEPTED  
ANY AWARD OF ANY DESCRIPTION..

IT IS MY FEELING THAT THE OFFERING IS DECEPTIVE: POSSIBLY ILLEGAL:  
AND THAT I HAVE NO OBLIGATION TO RESPOND TO THAT BILLING...I WOULD  
LIKE TO KNOW IF MY POSITION IS CORRECT.. YOUR RESPONSE TO THIS  
INQUIRY WOULD BE APPRECIATED..

CORDIALLY:



ED GIBSON

Rt 1 Box 25 A1

SALMON, IDAHO 83467

RECEIVED  
JUL 2 8 1992  
FCC MAIL BRANCH

cc

enclosures

AUDIO TELECOM

P.O. Box 561507

DALLAS, TX 75356-1507

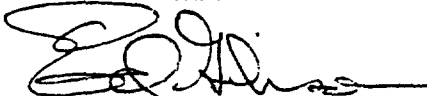
TO WHOM IT MAY CONCERN:

YOUR BILLING OF 2/19/92 TO SAY THE LEAST LEFT ME SPEECHLESS...

THE OFFERING WAS FOR A FREE CALL TO THE 800 NUMBER...NOWHERE IN THE DOCUMENT I HAVE: DOES IT MAKE ANY REFERENCE TO ANY CHARGES OF ANY KIND...THEREFOR I DECLINE TO PAY THE BILLING...IN ADDITION I HAVE REFERRED COPIES OF THE BILLING AND NOTIFICATION TO THE IDAHO STATE ATTORNEY GENERALS OFFICE...CONSUMER PROTECTION DIVISION STATE HOUSE , BOISE, IDAHO INDICATING MY CONCERN AND DISPLEASURE AT WHAT I CONSIDER TO BE DECEPTIVE PRACTICES..

I ALSO WISH TO HAVE MY NAME , ADDRESS AND TELEPHONE NUMBER DELETED FROM YOUR RECORDS ALONG WITH ANY SIMILAR RECORDS OR REFERENCES TO THOSE NAMES OR NUMBERS:

SINCERELY:



ED GIBSON

RT 1 BOX 25 A1

SALMON, IDAHO 83467

cc

enclosures

RECEIVED

JUL 28 1992

FCC MAIL BRANCH

99 02 41.3362907309 501 " 0000 0000



STATE OF IDAHO

OFFICE OF THE ATTORNEY GENERAL

BOISE 83720-1000

LARRY ECHOHAWK  
ATTORNEY GENERAL

TELEPHONE  
(208) 334-2400

TELECOPIER  
(208) 334-2530

NATURAL RESOURCES  
TELECOPIER  
(208) 334-2690

March 11, 1992

RECEIVED

JUL 28 1992

FCC MAIL BRANCH

Mr. Ed Gibson  
Route 1, Box A-1  
Salmon, ID 83467

RE: *Sweepstakes Clearinghouse/Audio Telecom;  
Our File No. 770*

Dear Mr. Gibson:

Thank you for your complaint concerning the above noted. Telemarketing fraud and abuse is a very serious problem in Idaho. Please find enclosed a copy of the correspondence we have sent to Sweepstakes Clearinghouse/Audio Telecom.

This Office is committed to aggressively tackling telemarketing fraud and abuse with the resources available to it. This session our Office introduced legislation which we believe would be a significant help in addressing the problem. The legislation passed the Senate and the House of Representatives, and is now awaiting the Governor's signature.

Thank you for taking the time to file your complaint with this Office. Often it is only through letters from concerned citizens like you that our Office becomes aware of consumer problems. If you have questions or comments, please contact me.

Very truly yours,

Brett T. DeLange  
Deputy Attorney General  
Public Affairs Division

Enclosure

telform2

COMMONWEALTH OF PENNSYLVANIA

COUNTY OF CAMBERIA

)  
)  
)

AFFIDAVIT

RECEIVED

I, Lawrence J. Hoover, the undersigned being duly sworn according to law, hereby state under oath the following:

JUL 9 8 1992

FCC MAIL BRANCH

1. I am employed by the Pennsylvania Office of Attorney General. My present position is Consumer Protection Agent II. As a part of my work I was responsible for conducting a statewide search and review of all complaints that have been filed against the Allied Marketing Group, Inc. d/b/a Sweepstakes Clearinghouse and Audio Telecom, Inc. arising out of the award notice promotion (i.e. "OFFICIAL NOTICE" postcard) wherein said companies billed consumers for information provided in the course of a telephone call to a number which said companies had advertised to be a "toll free" 1-800 telephone number.

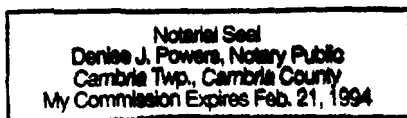
2. Based upon my search and review of the records of the Pennsylvania Office of Attorney General, Bureau of Consumer Protection, I state that a total of thirty-three (33) consumer complaints were received against the Allied Marketing Group, Inc. d/b/a Sweepstakes Clearinghouse and Audio Telecom, Inc. of the nature described in paragraph 2 above.

IN WITNESS THEREOF, I have set my hands and seal this *23<sup>rd</sup>* day of  
*July*, 1992.

*Lawrence J. Hoover*  
Lawrence J. Hoover

Sworn to and subscribed before  
me this *23<sup>rd</sup>* day of *July*, 1992.

*Denise J. Powers*  
Notary



STATE OF SOUTH DAKOTA



OFFICE OF ATTORNEY GENERAL

Division of Consumer Affairs  
State Capitol Building  
500 East Capitol  
Pierre, South Dakota 57501-5070

Telephone: (605) 773-4400  
Fax # (605) 773-4106  
Tie-Line: 1-975-2222  
(In-State only;  
\$1.00 charge per call)

July 2, 1992

Office of Attorney General  
Public Protection Division  
14th Floor Strawberry Square  
Harrisburg, PA 17120


ATTENTION: Dan Clearfield

Dear Mr. Clearfield:

This is in response to your memo dated June 24, 1992 regarding Allied Marketing Task Force.

Our office sent copies of all our complaints to Cynthia Carter on May 20, 1992. There were 42 complaints total.

Sincerely,

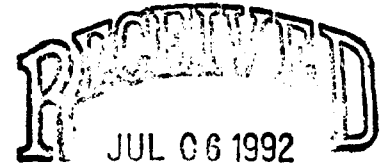
  
Bart Hallberg  
Investigator

BH:cc

RECEIVED

JUL 2 8 1992

FCC MAIL BRANCH

  
JUL 6 1992

Office of Attorney General

AFFIDAVIT AND VERIFICATION

I, CHARLES D. RANGLES, SR., after first being duly sworn, do hereby depose and state as follows:

1. The following is a statement of my own personal knowledge and is given with the understanding that it may be used in legal proceedings pursuant to the Tennessee Consumer Protection Act or other applicable law.

2. I am employed by the State of Tennessee as a Consumer Protection Specialist for the Division of Consumer Affairs. My business address is 500 James Robertson Parkway, Nashville, TN 37243.

3. As a part of my position with the Division of Consumer Affairs, I have access to the records of consumer complaints which are kept during our ordinary course of business. The records were made at, or near, the time by, or from which, the information was transmitted by a person with knowledge of a complaint to the Division of Consumer Affairs. The records are kept in the course of the Division of Consumer Affairs regularly conducted business activities, which include maintaining records of consumer complaints.

4. I have reviewed the records referred to in paragraph three (3). The records indicate that during the first six months of 1992, the Division of Consumer Affairs received twenty-four (24) consumer complaints regarding Sweepstakes Clearinghouse, Audio Telecom and Allied Marketing Group, Inc.

FURTHER AFFIANT SAITH NOT.

Charles D. Randles, Sr.  
CHARLES D. RANGLES, SR.  
Division of Consumer Affairs

Sworn to and subscribed  
before me this 1st  
day of July  
1992.

William J. Whitcomb  
Notary Public

My Commission Expires:

11/27/93

RECEIVED

JUL 28 1992

FCC MAIL BRANCH



## BUSINESS RECORDS AFFIDAVIT

STATE OF TEXAS       §  
                                  §  
 COUNTY OF DALLAS   §

BEFORE ME, the undersigned authority, personally appeared Vickie R. Ulrich, who, being by me duly sworn, deposed as follows:

My name is Vickie R. Ulrich. I am of sound mind, capable of making this Affidavit, and personally acquainted with the facts herein stated:

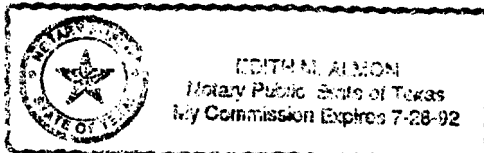
I am a custodian of the records of the Dallas Regional Office of the Attorney General of Texas. The Dallas Regional Office maintains records of consumer complaints in the regular course of its business. It is the regular course of business of the Dallas Regional Office for an employee of the Dallas Regional Office of the Attorney General of Texas with knowledge of the complaints to maintain such records; and the records are made at or near the time the complaints are received or reasonably soon thereafter. On file, we have received approximately 600 complaints against Allied Marketing Group, Inc. d/b/a/ Sweepstakes Clearinghouse regarding their 1-800 service.

Vickie R. Ulrich  
 Vickie R. Ulrich, Affiant

SWORN TO AND SUBSCRIBED before me on this 23rd day of

July, 1992.

Edith M. Almon  
 Notary Public



RECEIVED

JUL 28 1992

FCC WIRAL BRANCH

STATE OF VERMONT )  
 )  
 COUNTY OF CHITTENDEN )

AFFIDAVIT

I, LISA PAULSEN, the undersigned, being first duly sworn, hereby state under oath as follows:

(1) I am employed by the Division of Consumer Affairs. My present position is Consumer Protection Specialist. As a part of my work, I am the custodian of the records and I maintain and oversee business records for the Consumer Div. of the State of Vermont.

(2) Attached as Exhibit A is a true and exact copy of all complaints the Division of Consumer Affairs of the State of Vermont maintained as business records regarding a 1-800 promotion operated by Allied Marketing Group, Inc., Sweepstakes Clearinghouse and Audio Telecom.

(3) The records attached as Exhibit A were made at or near the time by or from which the information was transmitted by a person with knowledge of a complaint to the State of Vermont. Additionally, the records are kept in the course of our regularly conducted business activities which include maintaining records of consumer complaints.

(Identify each document by title)

COMPLAINANTS	COMPLAINT #	COMPLAINANTS	COMPLAINT#
Nancy Gomez	92-02-225	Sandra Pearson	92-02-260
PF Saulenas	92-02-195	Richard Sorrel	92-02-249
M. Lee	92-02-196	Cynthia Zorzi	92-02-241
Robert Meunier	92-02-203	Catherine Mec	92-02-212
David Gauthier	92-02-207	Maryshan Walters	92-02-226
Linda Sprand	92-03-183	Anne Trombley	91-11-218
Harriet Sweet	92-03-195	B. Chiorfi	91-08-121
Jeffrey Pennell	92-03-177	Marianne Grimm	91-08-171
Carolyn Trudeau	92-03-112		
TV Jenkins	92-03-108		
Brian Chipman	92-02-294		
Noah Paley	92-02-285		

(4) Exhibit A contains 20 (insert number)  
complaints from consumers received by the Consumer Division  
of the State of Vermont.

Lisa Paulsen  
AFFIANT  
Lisa Paulsen (type in name)

Sworn to and subscribed  
before me on this 11  
day of MAY, 1992.

[Signature]  
NOTARY PUBLIC

My commission expires:

Feb 1994

EXHIBIT A

RECEIVED  
JUL 28 1992  
FCC MAIL BRANCH

FEB 19 1992

92-02-225

NANCY A. GOMEZ  
27 Sunset Avenue  
South Burlington, VT 05403

February 17, 1992

Consumer Assistance Program  
103 Terrill Hall  
University of Vermont  
Burlington, VT 05405

RECEIVED  
JUL 28 1992  
XC MAIL BRANCH

Dear Sirs:

I spoke with someone in your office last week and was told to write a letter and send copies of everything we talked about. The following are the sequence of events.

During the week of January 20, I received a blue post card in the mail. It was an official notice from Sweepstakes Clearinghouse of Dallas, Texas. Now I usually file this sort of the thing in the garbage, but before I did my husband spotted it and said "It's an 800 number, why don't you go ahead and call it?"

As you can see by the copy of the card that I've enclosed, I had to call by January 31. During the call my door bell rang and with phone in hand I answered it. Well, at that point I'm told the computerized message tells the caller that to continue it will cost \$3.90 per minute. I did not hear this message and stayed on the line to follow the directions of the computer voice message.

You can imagine my surprise when I received a bill from the company that supplies the computerized message....Audio Telecom. And on top of their bill I will also get one from the phone company. The phone company representative that I spoke with told me that yes I had dialed an 800 number and that following the message that to continue the call (the first time I had heard about it) it would cost xxx per minute, the company then switched to a 900 number. I was most upset by this information and decided I would call your office.

When I spoke with a gentleman in your office and explained the problem, he asked that I write this letter and also suggested that I call the Public Service Board. I spoke with a Charles Larkin in that office and explained my problem. He in turn called Audio Telecom, who in turn called me. The woman I spoke with was a Linda Manning. She was most annoyed to think that I had filed a complaint, but she told me if I returned the bill to her attention the charge would be removed.

I hope that this letter and the information I've sent will be of help. Maybe you can use the information in another one of your ads. Thanks so much for your help.

Sincerely,

*Nancy A. Gomez*  
Nancy A. Gomez

3 Enclosures

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT



AUDIO TELECOM  
P.O. BOX 561507  
DALLAS, TX 75356-1507  
214-905-3866  
HOURS: 7AM - 7PM CST M-F

ACCOUNT NUMBER: 802 864 5990 104  
BILLING DATE: FEBRUARY 5, 1992

DUE DATE: FEBRUARY 26

AMOUNT DUE

\$15.60

MRS F. V. GOMEZ  
27 SUNSET AVE.  
S. BURLINGTON, VT 05403-6309  
|||||

MAKE CHECK OR MONEY ORDER PAYABLE TO: AUDIO TELECOM

99 02 413338640217 EQ49 0013 A0206

PLEASE DETACH ALONG PERFORATED LINE AND KEEP THIS PORTION FOR YOUR RECORDS

ACCOUNT NUMBER	BILLING DATE	DUE DATE
802 864 5990 104	FEBRUARY 5, 1992	FEBRUARY 26, 1992

CURRENT CHARGES

AUDIO TELECOM - INTERACTIVE INFORMATION SERVICES:  
01-29-92 SWEEPSTAKES CLEARINGHOUSE 4 MIN @ \$1.90 15.60  
CALL TO 800-422-2313 (TOLL FREE) .00

CURRENT CHARGES DUE BY FEB 26

\$ 15.60

PREVIOUS CHARGES

AMOUNT OF LAST BILL .00  
PAYMENTS APPLIED .00

THANK YOU

.00

TOTAL AMOUNT DUE

\$ 15.60

A ONE TIME 3.0% LATE PAYMENT CHARGE WILL BE ASSESSED  
IF CURRENT CHARGES ARE NOT PAID BY FEB 26

99 02 413338640217 EQ49 0013 A0206

AM-12-2627

92-03-195

Dear Mr. [unclear]  
I am sure that [unclear]  
exhibits and to your [unclear]  
at the [unclear] [unclear] [unclear]  
[unclear] [unclear] [unclear]

Thank you

Harriet J. [unclear]  
153 [unclear] 17<sup>th</sup> 1994  
[unclear] 17

RECEIVED  
JUL 28 1992  
FCC MAIL ROOM

10:00 AM  
[unclear]

FEB 19 1992

92-02-225

NANCY A. GOMEZ  
27 Sunset Avenue  
South Burlington, VT 05403

February 17, 1992

Consumer Assistance Program  
103 Terrill Hall  
University of Vermont  
Burlington, VT 05405

Dear Sirs:

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I hope that this letter and the information I've sent will be of help. Maybe you can use the information in another one of your ads. Thanks so much for your help.

Sincerely,

*Nancy A. Gomez*  
Nancy A. Gomez

3 Enclosures

RECEIVED  
FCC MAIL ROOM  
FEB 20 1992





AUDIO TELECOM  
P.O. BOX 561507  
DALLAS, TX 75356-1507  
214-905-3866  
HOURS: 7AM - 7PM CST M-F

ACCOUNT NUMBER: 802 864 5990 104  
BILLING DATE: FEBRUARY 5, 1992

**DUE DATE: FEBRUARY 26**

**AMOUNT DUE**

**\$15.60**

MRS F. V. GOMEZ  
27 SUNSET AVE.  
S. BURLINGTON, VT 05403-6309  
|||||

MAKE CHECK OR MONEY ORDER PAYABLE TO: AUDIO TELECOM

99 02 413338640217 E049 0013 A0206

PLEASE DETACH ALONG PERFORATED LINE AND KEEP THIS PORTION FOR YOUR RECORDS

ACCOUNT NUMBER	BILLING DATE	DUE DATE
802 864 5990 104	FEBRUARY 5, 1992	FEBRUARY 26, 1992

**CURRENT CHARGES**

AUDIO TELECOM - INTERACTIVE INFORMATION SERVICES:  
01-29-92 SWEEPSTAKES CLEARINGHOUSE 4 MIN @ 3.90 15.60  
CALL TO 800-422-2313 (TOLL FREE) .00

**CURRENT CHARGES DUE BY FEB 26 \$ 15.60**

**PREVIOUS CHARGES**

AMOUNT OF LAST BILL .00  
PAYMENTS APPLIED .00

THANK YOU .00

**TOTAL AMOUNT DUE \$ 15.60**

A ONE TIME 3.0% LATE PAYMENT CHARGE WILL BE ASSESSED  
IF CURRENT CHARGES ARE NOT PAID BY FEB 26

99 02 413338640217 E049 0013 A0206

RECEIVED  
FEB 8 1992  
FCC MAIL BRANCH

AM-12-2027

92-03-112

February 24, 1992

Jeffrey L. Amestoy, Attorney General  
109 State Street  
Pavillion Building  
Montpelier, Vermont 05602

RE: Sweepstakes Clearinghouse, Awards Department, 1555 Regal Row, Dallas, Texas 75247  
Claims Award No. 4133 6619 3758

Dear Sir:

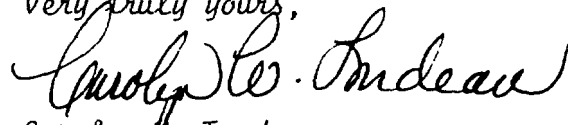
The enclosed is self-explanatory and it appears that I innocently got caught up in a scam..... eventhough it said and states on an Official green notice, call toll-free and the number which is an 800 number.

Though this is perhaps minor, I am sure that I am not alone in the State of Vermont to be caught with a statement for payment. Though there have been warnings on TV of situations such as these regarding 900 numbers, the green card looked official and I called the toll free 800 number.

I sincerely hope that with your busy schedule, that something in Vermont is being done against these scams. As of this date I have sent my refusal to pay by Certified Mail, Return Receipt Requested.

Thank you for any consideration you may be able to give.

Very truly yours,



Carolyn W. Trudeau  
P.O. Box 607  
Middlebury, Vermont 05753

CT

Enc.s Statement from Audio Telecom and Official Notice card

RECEIVED  
FEB 28 1992  
FCC MAIL BRANCH



AUDIO TELECOM  
P.O. BOX 561507  
DALLAS, TX 75356-1507  
214-905-3866  
HOURS: 7AM - 7PM CST M-F

ACCOUNT NUMBER: 802 388 7474 104  
BILLING DATE: FEBRUARY 19, 1992

DUE DATE: MARCH 11

AMOUNT DUE

\$15.60

☐ -PAYMENTS MADE BY MAR 4 QUALIFY FOR 3.00 "EARLY PAY" DISCOUNT

CHECK BOX  
IF TAKING  
"EARLY PAY"  
DISCOUNT

90

\$12.60

C. TRUDEAU  
P.O. BOX 607  
MIDDLEBURY, VT 05753-0607

"EARLY PAY"  
AMOUNT DUE



MAKE CHECK OR MONEY ORDER PAYABLE TO: AUDIO TELECOM

99 02 413366193758 ES84 0024 A1606

PLEASE DETACH ALONG PERFORATED LINE AND KEEP THIS PORTION FOR YOUR RECORDS

ACCOUNT NUMBER	BILLING DATE	DUE DATE
802 388 7474 104	FEBRUARY 19, 1992	MARCH 11, 1992

**CURRENT CHARGES**

AUDIO TELECOM - INTERACTIVE INFORMATION SERVICES:  
02-14-92 SWEEPSTAKES CLEARINGHOUSE 4 MIN @ 3.90  
CALL TO 800-422-6448

15.60  
.00

CURRENT CHARGES DUE BY MAR 11  
(DEDUCT \$3.00 IF PAID BY MAR 4)

\$ 15.60

**PREVIOUS CHARGES**

AMOUNT OF LAST BILL  
PAYMENTS APPLIED

.00  
.00

THANK YOU

.00

TOTAL AMOUNT DUE AFTER MAR 4

\$ 15.60

TOTAL AMOUNT DUE IF PAID BY MAR 4

\$ 12.60

A ONE TIME 5.0% LATE PAYMENT CHARGE MAY BE ASSESSED  
IF CURRENT CHARGES ARE NOT PAID BY MAR 11

RECEIVED

JUL 20 1992

FCC MAIL BRANCH

N60

**OFFICIAL NOTICE**

THIS IS YOUR OFFICIAL NOTIFICATION THAT YOU HAVE  
DEFINITELY BEEN AWARDED (TWO) OF THE ITEMS SHOWN  
BELOW AND YOU MUST CLAIM THEM IMMEDIATELY

**PRIZES • AWARDS**

\$10,000.00 CASH PRIZE ✓  
\$ 1,000.00 CASH PRIZE ✓  
\$200.00 SAVINGS COUPON ✓  
\$100 U.S. SAVINGS BOND ✓

**SENDER**

SWEEPSTAKES CLEARINGHOUSE  
AWARDS DEPARTMENT  
1555 REGAL RD  
DALLAS, TX 75247

**IMPORTANT**

YOU MUST RESPOND BY 2/17  
OR YOU WILL FORFEIT YOUR AWARDS.  
PHONES WILL BE ANSWERED (24)  
HOURS A DAY (7) DAYS A WEEK

**TO CLAIM YOUR PRIZE**

CALL TOLL-FREE

**1-800-422-6448**

FOR COMPLETE INSTRUCTIONS

ODDS OF WINNING ARE POSTED ON REVERSE AND NUMBER OF PRIZES DISTRIBUTED DURING THIS PROMOTION. PRIZES ARE AWARDED UPON THE NUMBER OF PRIZES CLAIMED. CASH PRIZES MAY BE SPENT WITHIN 90 DAYS OF THE DATE OF THE SAME AWARD. U.S. SAVINGS BONDS WILL BE ISSUED IN WINNERS' NAME OR WINNERS' SAVINGS COUPONS ARE GOOD EXCLUSIVELY TOWARDS SELECTED MERCHANDISE PURCHASES (RCA, PIERRE CARDIN, SINGER, ETC.) FROM SENDER AT THE TIME OF PURCHASE. PRIZES ARE NOT CASHED IN FOR THE PURCHASE OF MERCHANDISE. PRIZES ARE NOT CASHED IN FOR THE PURCHASE OF MERCHANDISE. PRIZES ARE NOT CASHED IN FOR THE PURCHASE OF MERCHANDISE.

92-03-177



AUDIO TELECOM  
P.O. BOX 561507  
DALLAS, TX 75356-1507  
214-905-3866  
HOURS: 7AM - 7PM CST M-F

ACCOUNT NUMBER: 41335509727  
TELEPHONE NUMBER: 802 388 3707 10  
BILLING DATE: FEBRUARY 12, 1992

DUE DATE: MARCH 4

AMOUNT DUE

\$15.60

9

JEFFREY S. PENNELL  
33 N. PLEASANT APT. C.  
MIDDLEBURY, VT 05753-1231  
|||||

MAKE CHECK OR MONEY ORDER PAYABLE TO: AUDIO TELECOM

99 02 413355097275 ES14 0017 A1006

PLEASE DETACH ALONG PERFORATED LINE AND KEEP THIS PORTION FOR YOUR RECORD

ACCOUNT NUMBER	BILLING DATE	DUE DATE
413355097275	FEBRUARY 12, 1992	MARCH 4, 1992

**CURRENT CHARGES**

AUDIO TELECOM - INTERACTIVE INFORMATION SERVICES:  
02-03-92 SWEEPSTAKES CLEARINGHOUSE 4 MIN @ 3.90  
CALL TO 800-422-2313 (TOLL FREE)

15.6  
.0

CURRENT CHARGES DUE BY MAR 4

\$ 15.6

**PREVIOUS CHARGES**

AMOUNT OF LAST BILL  
PAYMENTS APPLIED

.0  
.0

THANK YOU

.0

**TOTAL AMOUNT DUE**

\$ 15.6

A ONE TIME 5.0% LATE PAYMENT CHARGE MAY BE ASSESSED  
IF CURRENT CHARGES ARE NOT PAID BY MAR 4

99 02 413355097275 ES14 0017 A1006

RECEIVED  
MAY 28 1992  
FCC MAIL BRANCH

92-03-108



AUDIO TELECOM  
P.O. BOX 561507  
DALLAS, TX 75356-1507  
214-905-3866  
HOURS: 7AM - 7PM CST M-F

ACCOUNT NUMBER: 602 746 8344 104  
BILLING DATE: FEBRUARY 19, 1992

**DUE DATE: MARCH 11**

**AMOUNT DUE**

**\$15.60**



-PAYMENTS MADE BY MAR 4 QUALIFY FOR 3.00 "EARLY PAY" DISCOUNT

CHECK BOX  
IF TAKING  
"EARLY PAY"  
DISCOUNT

90

**\$12.60**

MRS T. V. JENKINS  
HCR 65 BOX 44  
PITTSFIELD, VT 05762-7601

"EARLY PAY"  
AMOUNT DUE



MAKE CHECK OR MONEY ORDER PAYABLE TO: AUDIO TELECOM

99 02 413365943807 ES83 0024 A1606



PLEASE DETACH ALONG PERFORATED LINE AND KEEP THIS PORTION FOR YOUR RECORDS

ACCOUNT NUMBER	BILLING DATE	DUE DATE
602 746 8344 104	FEBRUARY 19, 1992	MARCH 11, 1992

**CURRENT CHARGES**

AUDIO TELECOM - INTERACTIVE INFORMATION SERVICES:  
02-10-92 SWEEPSTAKES CLEARINGHOUSE 4 MIN @ 3.90 15.60  
CALL TO 800-551-1214 .00

CURRENT CHARGES DUE BY MAR 11 \$ 15.60  
(DEDUCT \$3.00 IF PAID BY MAR 4)

**PREVIOUS CHARGES**

AMOUNT OF LAST BILL .00  
PAYMENTS APPLIED .00

THANK YOU .00

TOTAL AMOUNT DUE AFTER MAR 4 \$ 15.60

TOTAL AMOUNT DUE IF PAID BY MAR 4 \$ 12.60

A ONE TIME 5.0% LATE PAYMENT CHARGE MAY BE ASSESSED  
IF CURRENT CHARGES ARE NOT PAID BY MAR 11

99 02 413365943807 ES83 0024 A1606

FCC MAIL BRANCH

RECEIVED  
MAY 2 8 1992  
AM-12

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT



AUDIO TELECOM  
P.O. BOX 561507  
DALLAS, TX 75356-1507  
214-905-3866  
HOURS: 7AM - 7PM CST M-F

ACCOUNT NUMBER: 802 899 4276 104  
BILLING DATE: FEBRUARY 5, 1992

DUE DATE: FEBRUARY 26

AMOUNT DUE

\$11.70

92-02-294

BRIAN D. CHIPMAN  
R.R. 2 BOX 775  
UNDERHILL, VT 05489-9321  
|||||

MAKE CHECK OR MONEY ORDER PAYABLE TO: AUDIO TELECOM

99 02 413338654440 EQ49 0012 A0206

PLEASE DETACH ALONG PERFORATED LINE AND KEEP THIS PORTION FOR YOUR RECORDS

ACCOUNT NUMBER	BILLING DATE	DUE DATE
802 899 4276 104	FEBRUARY 5, 1992	FEBRUARY 26, 1992

**RENT CHARGES**

AUDIO TELECOM - INTERACTIVE INFORMATION SERVICES:  
1-31-92 SWEEPSTAKES CLEARINGHOUSE 3 MIN @ 3.90 11.70  
ALL TO 800-422-2313 (TOLL FREE) .00

RENT CHARGES DUE BY FEB 26 \$ 11.70

**PREVIOUS CHARGES**

AMOUNT OF LAST BILL .00  
PAYMENTS APPLIED .00

THANK YOU .00

**TOTAL AMOUNT DUE** \$ 11.70

A ONE TIME 3.0% LATE PAYMENT CHARGE WILL BE ASSESSED  
IF CURRENT CHARGES ARE NOT PAID BY FEB 26

99 02 413338654440 EQ49 0012 A0206

AML-12-2627

FCC MAIL BRANCH

FEB 9 8 1992

RECEIVED

RR #2 Box 775  
Underhill, VT 05489

Feb 26, 1992

Consumer Assistance Program  
Terrill Hall Bldg.  
University of Vermont  
Burlington, VT 05405

FCC MAIL

FEB 28 1992

RECEIVED

To whom it may concern:

I recently spoke with one of your representatives regarding the enclosed bill from Audio Telecom for allegedly making a call to them; she advised me not to pay it. I suspected there was some fraud involved, especially since no one in my household even placed a call to them. <sup>My wife</sup> ~~we~~ did receive a call from them on or around the date on the bill asking her to participate in some sort of sweepstakes, however, which she refused and hung up.

Thanks for your assistance.

Brian Chapman

42-02-285

DINSE, ERDMANN & CLAPP

JOHN M. DINSE, COUNSEL  
ROBERT H. ERDMANN  
MICHAEL B. CLAPP  
SPENCER R. KNAPP  
KAREN MCANDREW  
BARBARA E. CORY  
ROBERT R. MCKEARIN  
JAMES W. SPINK  
JOHN D. MONAHAN, JR.  
EMILY R. MORROW  
RITCHIE E. BERGER  
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SAMUEL HOAR, JR.

ATTORNEYS AT LAW  
209 BATTERY STREET  
P. O. BOX 988  
BURLINGTON, VERMONT 05402-0988

TELEPHONE  
802-864-5751

TELECOPIER  
802-862-6409

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DAVID J. SPIELMAN  
MOLLY K. LEBOWITZ  
FREDERICK S. LANE III  
PIETRO J. LYNN  
PHILIP C. WOODWARD  
SARAH GENTRY TISCHLER  
SUSAN J. FLYNN

\* ADMITTED MA ONLY

February 24, 1992

Audio Telecom  
P.O. Box 561507  
Dallas, Texas 75356-1507

RE: Account No. 802 865 4296 104 - Invoice for \$11.70

Dear Sir/Madam:

The purpose of this letter is to inform you that the attached invoice seeks remittance for illegal and unsubstantiated charges. Accordingly, the invoice will not be paid by me.

Under copy of this letter I am notifying the Attorney Generals of Texas and Vermont regarding your billing practices. As you know, the phone call that I made on January 31 was to a toll free 800 number, and your attempts to charge for such a call absent adequate and prior notice would be of interest to the Consumer Protection Divisions of the respective Attorney General's offices.

Separately, be advised that any further attempts by you to seek collection on the enclosed invoice will be scrutinized under the applicable Fair Debt Collection Acts, and will also be brought to the attention of the Vermont and Texas Attorney Generals. Furthermore, should nonpayment of this debt be reported to any credit agency, I will file a formal complaint for damages against your company.

Unless I hear from you otherwise, I trust that this letter will resolve this matter. If you do have any questions or need any additional information, please contact me at the address and phone number listed above.

Sincerely,

*Noah Paley*  
Noah Paley

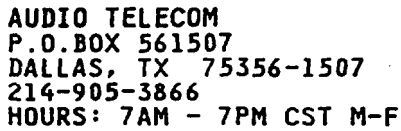
gap

Encl.

cc: Vermont Attorney General  
Texas Attorney General

RECEIVED  
FEB 28 1992  
FCC MAIL BRANCH





AMOUNT DUE

**\$11.70**

**MAKE CHECK OR MONEY ORDER PAYABLE TO: AUDIO TELECOM**

PLEASE DETACH ALONG PERFORATED LINE AND KEEP THIS PORTION FOR YOUR RECORDS

**CURRENT CHARGES**

**CURRENT CHARGES DUE BY FEB 26** \$ 11.70

**REVIUOUS CHARGES**

THANK YOU             
          .00

<b><u>TOTAL AMOUNT DUE</u></b>	<b>\$ 11.70</b>
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99 02 413338639508 EQ28 0012 A0206

AMC-12-2627

RECEIVED  
JUL 28 1992  
FCC MAIL BRANCH